The Communico platform, our new system for event and room reservations, website, app and indoor digital signage, is currently being built for us. We’re waiting for word from the company on when their testing is complete so we can begin testing the event and room reservation modules for ourselves. We will be fully transitioned from Evanced to Communico for events and room reservations on or before March 31.

Lending Key has been implemented for Yard Games and Science Central Pass reservations. This system replaced TixKeeper, which was lacking many of the features we realized we needed to make this method of circulation a success. Even with a couple of bumps before we went live, the transition has been smooth. The company’s developers have been amazing to work with, and have quickly corrected any bugs that have popped up.

Our mobile device charging stations are in. Stop by the circulation area or the youth services department to check them out. They are designed with our branding and are very eye catching.

Simplex Security is adding or replacing several security cameras around the building. The new cameras allow for sharper HD images, and have a wider angle. The installers have worked with Sarah to actually identify two cameras that can be removed because of the wider angles, and have suggested locations to add additional cameras for better coverage.

After replacing public computers in 2019, Sarah has purchased 13 new staff computers according to our technology plan. These new devices will allow our staff to work more efficiently with the latest technology. She will be installing them in the coming weeks.

In training news, Jenna and Sarah will be taking some additional in-person training in preparation for developing KPL's internal training plan. Jenna has been tapped to present at the “The Difference is You” conference in September on Customer Service, and at the Evergreen Indiana Annual Conference on March 27. This is in addition to the numerous trainings she has been granted permission to attend throughout the spring and summer. Even though she will be giving the training, she learns just as much in preparation for the sessions, and by group discussions during the sessions!